

LAST UPDATE: 1-Jun-09

U.S. NAVAL HOSPITAL OKINAWA SERVICE AVAILABILITY

INPATIENT/OUTPATIENT SERVICES	PHONE NUMBER (DSN 315)	COMMENTS
Audiology	643-7554	1. General Audiology Services with outpatient/newborn screenings at Lester audiology (643-7554). 2. Pediatric Referrals unrelated to newborn screenings are handled by the EDIS audiology clinic at 634-2747. 3. Adult Audiology services (diagnostic audiograms, evaluations for threshold shifts and hearing aid services) performed at Lester audiology (643-7554)
Clinical Nutrition	643-7545	1. General services
Dental	643-7585	1. General dental services 2. Oral and Maxillo-facial surgery
Dermatology	643-7119	1. General dermatology services
Developmental Pediatrician	643-2740	1. EDIS provider
Emergency Services	643-7338	N/A
ENT	643-3015	1. Specific services available: General ENT; Head and Neck; Endoscopic sinus and airway surgery; Reconstructive/trauma repair; Otologic (ear); Pediatric (non-complicated); Snoring/sleep apnea; Thyroid/parathyroid care; Cosmetic (when indicated) and Reconstructive facial plastics surgical services 2. No Otosclerosis/stapedectomy surgery; No speech therapy; No image guided sinus surgery; No immunotherapy; No revision ear cases
Family Practice/Lester	643-7714	1. General services
Gastroenterology	643-7221/2	1. Full range of GI and endoscopic services, including treatment of Inflammatory Bowel Disease
General Surgery Clinic	643-7221	1. Full range of general surgical services, including head and neck, breast, abdominal (including biliary), pediatric surgical services, upper endoscopy, lower endoscopy, and laparoscopic surgery and sentinel node biopsy for melanoma and breast.. 2. Elective thoracic, vascular, bariatric, and plastic surgery is not available. 3. Video-Assisted Thoracoscopic Surgery (VATS), pleurdesis, lung biopsy in selected cases.
Immunizations	643-7441	N/A
Internal Medicine	643-7714	1. General Internal Medicine services 2. Pulmonologist, Gastroenterologist, Neurologist on staff 3. No cardiologist on staff, but non-invasive cardiology services are available (nuclear medicine, echocardiogram, event/holter monitoring capability) 4. Please contact provider prior to sending CHCS consult
Mental Health	643-7722	1. Specific services include: Psychiatry; Psychology; Behavioral Health; Alcohol Rehab; Inpatient Psychiatry; Child-Adolescent Psychiatry and Psychology

Neurology	643-7745	1. Specific services include: Lumbar Puncture and CSF Analysis; Therapeutic Lumbar Punctures; Electroencephalogram testing; Nerve Conduction Studies; Electromyogram; Brainstem Auditory Evoked Potential; Visual Evoked Potential; Somatosensory Evoked Potential; Trigger Point Injections; Botox injections for Headaches and Dystonia
Neurosurgery	643-7210	1. Specific services include: Surgery for Brain tumors, hemorrhages, infection, cyst, skull fractures and shunting procedures; Surgery of the spine for tumors, hemorrhages, infection, ruptured disc and fractures and spinal instability; Surgery for Peripheral nerve decompression. 2. No Pediatric Neurosurgical procedures.
OB/GYN	643-7267	1. No triplets 2. No umbilical cord transfusion 3. No fetal surgery
Occupational Medicine	643-7803	1. General services
Ophthalmology	643-7250	1. Comprehensive Medical/Surgical Ophthalmology 2. Limited Retina, pediatric/strabismus, plastics and glaucoma services
Optometry	643-7387	1. General services
Orthopedics	643-7351	1. General ortho surgery 2. Hand surgery 3. No orthotics; No pediatrics; No ortho spine (see Neurosurgery) 4. Please contact provider prior to sending CHCS consult
Pain Clinic	643-7598	Services not available for aerovac patients (until further notice).
Pediatrics	643-7431	1. General Pediatrics
Physical Therapy/OT	643-7494	1. General services 2. No electrodiagnostic testing 3. No developmental pediatric services (see EDIS) 4. No long-term/intensive neurological services 5. (OT) Specialty splinting for the upper extremity
Podiatry	643-7351	1. General Podiatry services 2. Please contact provider prior to sending CHCS consult
Preventive Medicine	643-3028	1. General services
Pulmonary Clinic	643-7152	1. Full spectrum of Pulmonary Medicine, to include: Full pulmonary function testing with methacholine challenge; Flexible fiberoptic bronchoscopy; and Treatment of a wide variety of pulmonary pathology 2. No Rigid bronchoscopy; No Exercise physiologic studies
Urology	643-7360	1. Comprehensive urology services 2. No complex pediatric cases, ESWL, or PCNL available.

ANCILLARY SERVICES		
Pharmacy	643-7547	N/A
Laboratory services	Anatomic Pathology: 643-7285	1. Surgical pathology 2. Cytology 3. Autopsy Services 4. No bone marrow biopsies
	Clinical Laboratory: 643-7489	1. Full spectrum services 2. No flow cytometry, immunohistochemistry, molecular services, bone marrow biopsies or plasmapheresis.
Radiology	643-7540	1. Specific services include: Computerized Tomography; Magnetic Resonance Imaging; Mammography; Nuclear Medicine (Technetium & Iodine studies only); Ultrasound; Fluoroscopy Studies; Imaging Guided Invasive Procedures (ie biopsies, drainages), but not full service Interventional. 2. No Intraventional radiology; No Breast MRI; No PET 3. Event Monitoring and ECG: typically requires 10-14 day stay 4. Holter monitoring: typically requires 3 day stay
INPATIENT SERVICES		
SCU	643-7217/7530	
NICU	643-7520/7241	
Labor and Delivery	643-7597/7749	
Mental Health	643-7722/7449	
Med-Surg Ward	643-7550/7411	

Notes:

- Outpatient services open Mon through Fri, 0730-1630. Inpatient services available 24/7.
- For after-hours ASAP consults, or if POC is unavailable, call the USNH Okinawa Emergency Department at 643-7338 and request the duty pager/cell phone of the desired specialty.
- Retired and Retired Dependents seen on "Space Available" basis.

Phone Instructions:

- To call via DSN from outside the Pacific, dial 315 and the seven digit number listed above. For example, to call 643-7555, dial 315-643-7555.
- To call commercial from the States, dial 011-81-611-7 and the last six digits of the number listed above. For example, to call 643-7555, dial 011-81-611-743-7555.
- To call from off-base or from a cell phone in Japan, dial 098-911-5111. After the second dial tone, dial the seven digit number listed above or wait for the operator and ask them to connect you to the seven digit number.

Overflight Request Process:

If Overflight of USNH Okinawa is desired, transmit an overflight request letter to NHOKI-OverflightApproval@med.navy.mil and to dl.13af.sg.tpmrc.all@hickam.af.mil. Also, after normal working hours, call the duty cell phone to advise the watchstander of the overflight request (your country's int'l access code)-81-90-6861-4229. For more details, see the following TPMRC and USNH Okinawa policies.



DEPARTMENT OF THE AIR FORCE

THIRTEENTH AIR FORCE

HICKAM AFB, HI

15 Aug 08

MEMORANDUM FOR SEE DISTRIBUTION LIST

FROM: 13 AF/SGZ - TPMRC

SUBJECT: Use of USNH Okinawa Consult and Referral Services

1. In an effort to keep WESTPAC patients utilizing the closest capable facility, USNH Okinawa (USNHO) will have the right of first refusal for services they can support. At this time, this policy will apply for referrals from South Korea and Japan based MTFs; Guam based MTFs may be added at a later date.
2. The list of USNHO's currently available services can be found at

~~<https://www.oki.med.navy.mil/OkinawaSAR.pdf>~~
<http://www.med.navy.mil/sites/nhoki/Documents/OkinawaSAR.pdf>

This list will be updated at least monthly. MTFs from Japan and Korea should contact USNHO for referrals in the listed specialties before requesting a patient movement to Tripler Army Medical Center or CONUS.

3. Effective 1 September 2008, TPMRC will require an over flight letter for patients going past USNH Okinawa in those specialties which they can support. This request should be emailed to both:
 - a. the USNHO organizational box: NHOKI-OverflightApproval@med.navy.mil
 - b. the TPMRC organizational box: dl.13af.sg.tpmrc.all@hickam.af.mil
4. This policy will remain in effect until rescinded. Points of contact for this policy are for TPMRC, SSG Naputi at 448-1604, and for USNHO, Mrs. Jennifer Denaro at 643-7761.

//SIGNED//

CRAIG A. PASCOE, Lt Col, USAF, MSC
Chief, TPMRC-Pacific

Attachment:
Distribution List

DISTRIBUTION:

HQ PACOM/SG, Camp Smith, HI
TRICARE Area Office - Pacific, Camp Lester, JP
HQ PACAF/SG, Hickam AFB, HI
13 AF/SG, Hickam AFB, HI
Tripler Army Medical Center (TAMC), HI
US Naval Hospital, Okinawa, Camp Lester, JP
18 MDG, Kadena AB, JP
18 AES, Kadena AB, JP
US Naval Hospital, Yokosuka, JP
Atsugi NAF BMC, JP
Iwakuni MCB BMC, JP
Sasebo NB BMC, JP
35 MDG, Misawa AB, JP
374 MDG, Yokota AB, JP
MEDDAC, Camp Zama, JP
121 General Hospital, Yongsan Garrison, SK
51 MDG, Osan AB, SK
8 MDG, Kunsan AB, SK
US Naval Hospital, Guam, GU
36 MDG, Anderson AFB, GU
Kwajalein Medical Aid Station
Midway Island Medical Aid Station
Johnston Atoll Medical Aid Station
Wake Island Medical Aid Station
Diego Garcia Medical Aid Station

U.S. NAVAL HOSPITAL OKINAWA RIGHT OF FIRST REFUSAL/OVERFLIGHT POLICY

Background: As the largest military treatment facility in the Western Pacific, US Naval Hospital Okinawa is able to provide specialty services that are not available at smaller MTF's in the AOR. Furthermore, the distance to Okinawa from MTF's in the Western Pacific is significantly less than it is to Hawaii or CONUS, thus offering savings in time and transportation costs for aeromedical evacuations. Therefore, USNH Okinawa is well suited to accept patients requiring specialty care from other Western Pacific MTF's.

Policy:

1. USNH Okinawa reserves the right to (a) review, and (b) accept or refuse all specialty care referrals received from the Western Pacific AOR for services that are listed as available on the "US Naval Hospital Okinawa Service Availability Report" (SAR) and that would otherwise be sent to TAMC or a CONUS facility.
2. The following procedures should be followed by MTF's in Japan or Korea when it is necessary to aeromedically evacuate a patient for medical treatment:
 - a. Using the USNH Okinawa "Service Availability Report" (SAR), determine if the required service is available at USNH Okinawa. If there is any question about the availability of services, call the applicable specialist using the phone number on the SAR.
 - b. If, according to the SAR, the required service is not available, it is not necessary to submit an Overflight request. When submitting the Patient Movement Request (PMR) to TPMRC, clearly state that according to the USNH Okinawa SAR, the service is not available.
 - c. If the service is available but transport of the patient to Okinawa is not a viable option based on the patient's medical condition or other factors (personal, logistical, etc), or if the appropriate specialist at Okinawa states by phone or e-mail that the patient can't be seen within the required period of time, then transmit an Overflight request letter (see below).
 - d. If the service is available and there is no compelling reason to request Overflight, then follow the current established TPMRC procedures for arranging aeromedical evacuation. Specifically, take the following action:
 - 1) For "ASAP" consults, direct verbal approval from the accepting physician at USNH Okinawa is required. Contact information for each specialty is on the SAR Report.
 - 2) For routine consults, approval from the accepting physician through the CHCS consult process is required. Direct contact with the appropriate specialist at USNH Okinawa is encouraged when deemed necessary by the referring provider.
 - e. If the patient can be accepted by USNH Okinawa, follow the appropriate steps for arranging aeromedical evacuation. If the patient can not be accepted, then transmit an Overflight request letter (see below).
3. An Overflight request letter should be transmitted (with justification) to:
 - a) **NHOKI-OverflightApproval@med.navy.mil**
 - b) **dl.13af.sg.tpmrc.all@hickam.af.mil**Also after normal working hours, call the cell phone number that is listed on the SAR to advise the watchstander of the request. The USNH Okinawa Overflight Approving Official will either agree with the request and endorse it, or recommend disapproval. Disapproval will normally only occur in cases where the service is available at USNH Okinawa and the referring MTF fails to provide appropriate justification for an Overflight.



DEPARTMENT OF THE AIR FORCE
PACIFIC AIR FORCES



1 October 2008

MEMORANDUM FOR DIRECTOR, TPMRC

FROM: Dr. John Smith, MD
General Surgeon
USNH Yokosuka, Japan

SUBJECT: Request for Over flight of USNH Okinawa for **Jane B. Doe (30/111-11-1111)**

This is to request over flight of **Naval Hospital Okinawa** to **Tripler Army Medical Center** for Gastroenterology services. Mrs. Doe is diagnosed with a mass in the pancreatic head region and a pancreatic duct stricture. Mrs. Doe has been evaluated here at USNH Yokosuka, Japan and by Dr. Higa at Tokyo Metropolitan Hiroo Hospital. She is in need of an endoscopic ultrasound and biopsy of this mass and possible subsequent surgery which we have not been able to perform. Her AD USN husband and three children are not able to travel with her. Therefore, although Naval Hospital Okinawa has Gastroenterology services, over flight to Hawaii is requested where her parents live and are available to provide her with support. This case has been accepted by Dr. W. Thompson, Gastroenterology at TAMC.

If you should have any questions, please don't hesitate to call me at DSN 643-5555 or e-mail me at john.smith@med.navy.mil.

//original signed//
John A. Smith, MD
LCDR, USN, MC

This request is approved/disapproved.

Craig Pascoe, LtCol, USAF, MSC
Director, TPMRC-P